

20－5 資料収集
Information Returns

(1) 法定資料・法定外資料の資料収集 (単位：千枚)
Information returns and documents other than information returns (Returns in thousands)

区分 Type 事務年度 Business year (July 1st through June 30th)	法定資料 Information returns					法定外資料 Other information returns	合計 Total
	給与源泉徴収票 Withholding record of employment income	利子支払調書 Interest payment record	配当支払調書 Dividend payment record	その他 Others	計 Subtotal		
平成29年度 BY2017	21,362	10,557	73,650	257,822	363,391	147,752	511,143
30 2018	21,976	8,695	62,421	249,774	342,866	164,506	507,372
令和元 2019	22,489	9,235	62,856	275,175	369,755	108,752	478,507
2 2020	22,192	7,746	61,214	343,712	434,863	271,218	706,081
3 2021	25,914	10,217	58,470	371,455	466,057	322,604	788,661
4 2022	25,414	11,462	58,206	418,444	513,527	673,967	1,187,494

資料：課税総括課調
Source: Taxation Management Division

(2) 「不動産等の譲受けの対価の支払調書」の提出内容の監査事績
The statistics of audit on description of submitted "record of payment of compensation for real estate, etc."

区分 Type 事務年度 Business year (July 1st through June 30th)	提出者数 Number of submitters	監査対象者数 Number of submitters audited	非違のあった監査対象者 Number of audited submitters to be found inaccurate	非違のあった延枚数 Accumulated number of inaccurate returns	監査1件あたり非違枚数 Number of inaccurate returns per audit case	割合 Percentage	
						②／①	③／②
平成29年度 BY2017	70,968	3,684	2,826	12,425	4	5.2	76.7
30 2018	72,277	2,605	1,944	10,050	5	3.6	74.6
令和元 2019	63,286	1,044	562	3,482	6	1.6	53.8
2 2020	63,526	751	417	2,436	6	1.2	55.5
3 2021	69,776	1,589	1,189	16,242	14	2.3	74.8
4 2022	69,014	2,160	1,630	9,370	6	3.1	75.5

資料：課税総括課調
Source: Taxation Management Division

20－6 税務相談
Tax Consultation

(1) 税務相談室における相談等の受理状況 (単位：件)
Statistics of reception of tax consultation (Number of cases)

区 分 Type	所得税 Income tax	法人税 Corporation tax	資産税 Property tax	間 接 税 Indirect tax		通則・徴収 Tax collection	その他 Others	合 計 Total
				消費税 Consumption tax	その他 Others			
平成29年度 FY2017	2,892,991	221,575	969,028	138,049	162,488	314,088	869,361	外 Excluding 2,047
30 2018	2,877,842	202,188	954,188	148,198	162,665	305,795	791,318	5,567,580
令和元 2019	2,603,587	191,158	927,301	252,076	152,106	283,937	698,612	1,537
2 2020	3,038,750	205,531	929,464	154,042	163,069	432,496	899,562	5,442,194
3 2021	2,817,339	226,290	1,030,497	148,987	128,963	401,766	821,125	1,410
4 2022	2,423,584	199,375	925,412	224,116	115,485	266,993	730,389	5,108,777
(国 税 局 別) By Regional Taxation Bureau								906
札幌 Sapporo	133,862	7,450	45,859	8,618	4,517	11,798	35,656	5,822,914
仙台 Sendai	165,659	6,497	57,722	11,160	6,930	14,644	56,409	1,046
関東信越 Kanto Shinetsu	300,319	17,178	142,002	23,414	12,318	37,822	70,998	5,574,967
東京 Tokyo	656,515	100,753	267,388	89,763	38,980	93,573	225,330	341
金沢 Kanazawa	51,107	2,776	15,034	3,865	2,597	5,345	6,736	4,885,354
名古屋 Nagoya	332,647	16,947	104,098	21,032	11,821	32,035	97,906	
大阪 Osaka	358,796	28,662	143,042	35,196	16,396	29,827	121,715	
広島 Hiroshima	116,832	5,361	38,116	7,808	5,711	9,448	23,901	
高松 Takamatsu	61,855	2,615	24,916	5,365	2,986	6,114	20,786	
福岡 Fukuoka	147,565	6,848	55,922	11,376	7,844	14,653	39,000	
熊本 Kumamoto	77,266	3,324	26,770	5,264	4,335	8,627	24,453	
沖縄 Okinawa	21,153	962	4,541	1,251	1,050	3,104	7,497	
庁 National Tax Agency	8	2	2	4	0	3	2	21
合 計 Total	2,423,584	199,375	925,412	224,116	115,485	266,993	730,389	

資料：税務相談官調
(注) 外書は、苦情件数を示す。
Source: Tax Counsel Office
Note: Figures preceded by “Excluding” show the number of complaints.

(2) タックスアンサーの利用状況 (単位：件)
Statistics of use of "Tax Answer" (Number of cases)

年度 Fiscal Year	タックスアンサーへのアクセス件数 Number of times "Tax Answer" was accessed
平成29年度 FY2017	86,661,859
30 2018	58,222,394
令和元 2019	73,679,057
2 2020	78,745,254
3 2021	89,082,099
4 2022	80,786,891

資料：税務相談官調
Source: Tax Counsel Office