

20-5 資料収集

Information Returns

(1) 法定資料・法定外資料の資料収集

(単位：千枚)

Information returns and documents other than information returns

(Returns in thousands)

区分 Type	法定資料 Information returns					法定外 資 Other information returns	合計 Total
	給与源泉 徴収票 Withholding record of employment income	利子 支払調書 Interest payment record	配当 支払調書 Dividend payment record	その他 Others	計 Subtotal		
事務年度 Business year (July 1st through June 30th)							
平成28年度 BY2016	21,932	14,447	64,533	261,781	362,693	151,626	514,319
29 2017	21,362	10,557	73,650	257,822	363,391	147,752	511,143
30 2018	21,976	8,695	62,421	249,774	342,866	164,506	507,372
令和元 2019	22,489	9,235	62,856	275,175	369,755	108,752	478,507
2 2020	22,192	7,746	61,214	343,712	434,863	271,218	706,081
3 2021	25,914	10,217	58,470	371,455	466,057	322,604	788,661

資料：課税総括課調

Source: Taxation Management Division

(2) 「不動産等の譲受けの対価の支払調書」の提出内容の監査事績

The statistics of audit on description of submitted "record of payment of compensation for real estate, etc."

区分 Type	提出者数 Number of submitters	監査 対象者数 Number of submitters audited	非違のあった 監査対象者 Number of audited submitters to be found inaccurate	非違のあった 延枚数 Accumulated number of inaccurate returns	監査1件あたり 非違枚数 Number of inaccurate returns per audit case	割合 Percentage	
						②/①	③/②
事務年度 Business year (July 1st through June 30th)	①	②	③	④	④/③	②/①	③/②
平成28年度 BY2016	66,953	4,685	3,732	13,070	4	7.0	79.7
29 2017	70,968	3,684	2,826	12,425	4	5.2	76.7
30 2018	72,277	2,605	1,944	10,050	5	3.6	74.6
令和元 2019	63,286	1,044	562	3,482	6	1.6	53.8
2 2020	63,526	751	417	2,436	6	1.2	55.5
3 2021	69,776	1,589	1,189	16,242	14	2.3	74.8

資料：課税総括課調

Source: Taxation Management Division

20-6 税務相談 Tax Consultation

(1) 税務相談室における相談等の受理状況 Statistics of reception of tax consultation

(単位：件)
(Number of cases)

区分 Type	所得税 Income tax	法人税 Corporation tax	資産税 Property tax	間接税 Indirect tax		通則・徴収 Tax collection	その他 Others	合計 Total	
				消費税 Consumption tax	その他 Others				
平成28年度	FY2016	2,858,435	237,121	985,672	150,206	160,409	310,686	980,338	外 Excluding 1,985
29	2017	2,892,991	221,575	969,028	138,049	162,488	314,088	869,361	5,682,867
30	2018	2,877,842	202,188	954,188	148,198	162,665	305,795	791,318	2,047
令和元	2019	2,603,587	191,158	927,301	252,076	152,106	283,937	698,612	5,567,580
2	2020	3,038,750	205,531	929,464	154,042	163,069	432,496	899,562	1,537
3	2021	2,817,339	226,290	1,030,497	148,987	128,963	401,766	821,125	5,442,194
(国税局別) By Regional Taxation Bureau									
札幌	Sapporo	176,541	9,137	50,090	5,901	6,131	22,436	47,181	1,410
仙台	Sendai	185,862	7,450	60,940	7,541	8,521	23,094	66,016	5,108,777
関東信越	Kanto Shinetsu	358,443	19,388	187,005	16,619	13,355	50,281	76,920	906
東京	Tokyo	656,931	104,462	265,183	57,467	39,958	129,177	221,732	5,822,914
金沢	Kanazawa	62,812	3,186	17,521	2,542	2,996	9,205	6,641	1,046
名古屋	Nagoya	397,102	25,033	119,158	15,231	14,458	44,717	115,580	5,574,967
大阪	Osaka	455,829	35,165	165,298	23,030	19,235	52,617	151,079	
広島	Hiroshima	139,230	6,715	39,342	5,213	6,649	14,821	27,994	
高松	Takamatsu	85,904	3,234	31,207	3,746	3,914	11,855	29,620	
福岡	Fukuoka	189,892	7,493	60,579	7,243	7,956	26,228	47,426	
熊本	Kumamoto	81,998	3,905	28,497	3,327	4,489	11,889	21,539	
沖縄	Okinawa	26,295	1,106	5,564	1,105	1,289	5,417	9,279	
庁	National Tax Agency	500	16	113	22	12	29	118	
合計	Total	2,817,339	226,290	1,030,497	148,987	128,963	401,766	821,125	

資料：税務相談官調

(注) 外書は、苦情件数を示す。

Source: Tax Counsel Office

Note: Figures preceded by "Excluding" show the number of complaints.

(2) タックスアンサーの利用状況

(単位：件)

Statistics of use of "Tax Answer"

(Number of cases)

年度 Fiscal Year	タックスアンサーへのアクセス件数 Number of times "Tax Answer" was accessed	
平成28年度	FY2016	74,939,758
29	2017	86,661,859
30	2018	58,222,394
令和元	2019	73,679,057
2	2020	78,745,254
3	2021	89,082,099

資料：税務相談官調

Source: Tax Counsel Office