

20-5 資料収集

Information Returns

(1) 法定資料・法定外資料の資料収集

(単位：千枚)

Information returns and documents other than information returns

(Returns in thousands)

区分 Type	法定資料 Information returns					法定外資料 Other information returns	合計 Total
	給与源泉徴収票 Withholding record of employment income	利子支払調書 Interest payment record	配当支払調書 Dividend payment record	その他 Others	計 Subtotal		
平成27年度 BY2015	19,893	10,416	69,385	235,632	335,326	130,101	465,427
28 2016	21,932	14,447	64,533	261,781	362,693	151,626	514,319
29 2017	21,362	10,557	73,650	257,822	363,391	147,752	511,143
30 2018	21,976	8,695	62,421	249,774	342,866	164,506	507,372
令和元 2019	22,489	9,235	62,856	275,175	369,755	108,752	478,507
2 2020	22,192	7,746	61,214	343,712	434,863	271,218	706,081

資料：課税総括課調

Source: Taxation Management Division

(2) 「不動産等の譲受けの対価の支払調書」の提出内容の監査事績

(単位：件)

The statistics of audit on description of submitted "record of payment of compensation for real estate, etc."

(Number of cases)

区分 Type	提出者数 Number of submitters	監査対象者数 Number of submitters audited	非違のあった監査対象者 Number of audited submitters to be found inaccurate	非違のあった延枚数 Accumulated number of inaccurate returns	監査1件あたり非違枚数 Number of inaccurate returns per audit case	割合 Percentage	
						④/③	②/①
平成27年度 BY2015	64,364	4,502	3,538	37,309	11	②/①	78.6
28 2016	66,953	4,685	3,732	13,070	4	②/①	79.7
29 2017	70,968	3,684	2,826	12,425	4	②/①	76.7
30 2018	72,277	2,605	1,944	10,050	5	②/①	74.6
令和元 2019	63,286	1,044	562	3,482	6	②/①	53.8
2 2020	63,526	751	417	2,436	6	②/①	55.5

資料：課税総括課調

Source: Taxation Management Division

20-6 税務相談 Tax Consultation

(1) 税務相談室における相談等の受理状況

(単位：件)

Statistics of reception of tax consultation

(Number of cases)

区分 Type	所得税 Income tax	法人税 Corporation tax	資産税 Property tax	間接税 Indirect tax		通則・徴収 Tax collection	その他 Others	合計 Total	
				消費税 Consumption tax	その他 Others				
平成27年度	FY2015	2,653,099	273,303	1,052,004	167,039	180,718	291,356	736,326	外 1,622
28	2016	2,858,435	237,121	985,672	150,206	160,409	310,686	980,338	5,353,845
29	2017	2,892,991	221,575	969,028	138,049	162,488	314,088	869,361	1,985
30	2018	2,877,842	202,188	954,188	148,198	162,665	305,795	791,318	5,682,867
令和元	2019	2,603,587	191,158	927,301	252,076	152,106	283,937	698,612	2,047
2	2020	3,038,750	205,531	929,464	154,042	163,069	432,496	899,562	5,567,580
(国税局別)	By Regional Taxation Bureau								1,537
札幌	Sapporo	213,437	9,007	53,047	6,699	9,383	24,094	57,092	5,442,194
仙台	Sendai	208,967	8,286	56,204	9,105	11,353	28,673	80,392	1,410
関東信越	Kanto Shinetsu	356,814	19,296	156,033	18,389	17,262	46,006	83,431	5,108,777
東京	Tokyo	701,794	89,598	240,659	55,041	43,950	122,586	228,609	906
金沢	Kanazawa	68,561	2,845	16,779	2,628	3,907	10,641	9,321	5,822,914
名古屋	Nagoya	410,902	22,049	118,665	16,439	17,762	49,323	121,131	
大阪	Osaka	496,690	31,568	136,587	23,422	25,964	65,898	177,240	
広島	Hiroshima	162,345	6,312	39,481	5,509	8,785	14,979	28,881	
高松	Takamatsu	103,663	2,920	26,331	3,776	4,943	13,617	32,683	
福岡	Fukuoka	192,914	7,809	51,765	7,699	11,033	33,323	50,696	
熊本	Kumamoto	95,496	4,658	29,404	4,210	6,899	16,803	20,668	
沖縄	Okinawa	26,724	1,167	4,452	1,107	1,819	6,527	9,300	
庁	National Tax Agency	443	16	57	18	9	26	118	
合計	Total	3,038,750	205,531	929,464	154,042	163,069	432,496	899,562	5,822,914

資料：税務相談官調

(注) 外書は、苦情件数を示す。

Source: Tax Counsel Office

Note: Figures preceded by "Excluding" show the number of complaints.

(2) タックスアンサーの利用状況

(単位：件)

Statistics of use of "Tax Answer"

(Number of cases)

年度 Fiscal Year	タックスアンサーへのアクセス件数 Number of times "Tax Answer" was accessed	
平成27年度	FY2015	69,944,487
28	2016	74,939,758
29	2017	86,661,859
30	2018	58,222,394
令和元	2019	73,679,057
2	2020	78,745,254

資料：税務相談官調

Source: Tax Counsel Office