

20-5 資料収集 Information Returns

(1) 法定資料・法定外資料の資料収集

(単位：千枚)

Information returns and documents other than information returns

(Returns in thousands)

区分 Type	法定資料 Information returns					法定外資料 Other information returns	合計 Total
	給与源泉徴収票 Withholding record of employment income	利子支払調書 Interest payment record	配当支払調書 Dividend payment record	その他 Others	計 Subtotal		
平成26年度 BY2014	19,756	1,144	73,597	226,296	320,793	97,148	417,941
27 2015	19,893	10,416	69,385	235,632	335,326	130,101	465,427
28 2016	21,932	14,447	64,533	261,781	362,693	151,626	514,319
29 2017	21,362	10,557	73,650	257,822	363,391	147,752	511,143
30 2018	21,976	8,695	62,421	249,774	342,866	164,506	507,372
令和元 2019	22,489	9,235	62,856	275,175	369,755	108,752	478,507

資料：課税総括課調

Source: Taxation Management Division

(2) 「不動産等の譲受けの対価の支払調書」の提出内容の監査事績

(単位：件)

The statistics of audit on description of submitted "record of payment of compensation for real estate, etc."

(Number of cases)

区分 Type	提出者数 Number of submitters	監査対象者数 Number of submitters audited	非違のあった監査対象者 Number of audited submitters to be found inaccurate	非違のあった延枚数 Accumulated number of inaccurate returns	監査1件あたり非違枚数 Number of inaccurate returns per audit case	割合 Percentage	
						④/③	②/①
平成26年度 BY2014	60,789	4,315	3,603	9,614	3	7.1	83.5
27 2015	64,364	4,502	3,538	37,309	11	7.0	78.6
28 2016	66,953	4,685	3,732	13,070	4	7.0	79.7
29 2017	70,968	3,684	2,826	12,425	4	5.2	76.7
30 2018	72,277	2,605	1,944	10,050	5	3.6	74.6
令和元 2019	63,286	1,044	562	3,482	6	1.6	53.8

資料：課税総括課調

Source: Taxation Management Division

20-6 税務相談 Tax Consultation

(1) 税務相談室における相談等の受理状況 Statistics of reception of tax consultation

(単位：件)
(Number of cases)

区分 Type	所得税 Income tax	法人税 Corporation tax	資産税 Property tax	間接税 Indirect tax		通則・徴収 Tax collection	その他 Others	合計 Total	
				消費税 Consumption tax	その他 Others				
平成26年度	FY2014	2,596,065	284,026	997,001	212,248	236,187	270,878	689,509	外 Excluding 1,770
27	2015	2,653,099	273,303	1,052,004	167,039	180,718	291,356	736,326	5,285,914
28	2016	2,858,435	237,121	985,672	150,206	160,409	310,686	980,338	1,622
29	2017	2,892,991	221,575	969,028	138,049	162,488	314,088	869,361	5,353,845
30	2018	2,877,842	202,188	954,188	148,198	162,665	305,795	791,318	1,985
令和元	2019	2,603,587	191,158	927,301	252,076	152,106	283,937	698,612	5,682,867
(国税局別) By Regional Taxation Bureau									
札幌	Sapporo	156,891	7,527	51,704	11,464	7,734	11,825	42,008	289,153
仙台	Sendai	171,593	7,853	56,740	15,009	11,175	15,497	50,844	328,711
関東信越	Kanto Shinetsu	378,289	20,125	162,308	32,657	17,812	38,445	84,085	733,721
東京	Tokyo	657,633	86,146	262,060	86,581	47,082	95,410	194,536	1,429,448
金沢	Kanazawa	52,891	2,400	14,180	4,304	3,048	4,943	5,968	87,734
名古屋	Nagoya	301,386	19,355	114,037	27,221	15,485	26,185	81,124	584,793
大阪	Osaka	399,105	25,802	122,407	35,546	20,707	41,079	133,097	777,743
広島	Hiroshima	131,148	6,652	38,231	11,352	7,997	8,624	23,506	227,510
高松	Takamatsu	72,641	2,503	22,211	5,814	3,958	6,716	21,691	135,534
福岡	Fukuoka	170,239	7,431	46,786	12,305	9,149	21,714	36,177	303,801
熊本	Kumamoto	89,926	4,262	31,237	8,094	6,566	9,738	16,993	166,816
沖縄	Okinawa	21,520	1,091	5,326	1,690	1,386	3,730	8,435	43,178
庁	Head office	325	11	74	39	7	31	148	635
合計	Total	2,603,587	191,158	927,301	252,076	152,106	283,937	698,612	5,108,777

資料：税務相談官調

(注) 外書は、苦情件数を示す。

Source: Tax Counsel Office

Note: Figures preceded by "Excluding" show the number of complaints.

(2) タックスアンサーの利用状況

(単位：件)

Statistics of use of "Tax Answer"

(Number of cases)

年度 Fiscal Year	タックスアンサーへのアクセス件数 Number of times "Tax Answer" was accessed	
平成26年度	FY2014	72,898,589
27	2015	69,944,487
28	2016	74,939,758
29	2017	86,661,859
30	2018	58,222,394
令和元	2019	73,679,057

資料：税務相談官調

Source: Tax Counsel Office