

19-5 資料収集 Information Returns

(1) 法定資料・法定外資料の資料収集

(単位：千枚)

Information returns and documents other than information returns

(Returns in thousands)

区分 Type	法定資料 Information returns					法定外資料 Other information returns	合計 Total
	給与源泉徴収票 Withholding record of employment income	利子支払調書 Interest payment record	配当支払調書 Dividend payment record	その他 Others	計 Subtotal		
事務年度 Business year (July 1st through June 30th)							
平成23年度 BY2011	19,179	2,240	90,225	195,000	306,644	78,802	385,446
24 2012	19,429	1,616	88,879	183,837	293,761	92,552	386,313
25 2013	20,101	1,089	87,952	211,611	320,753	133,549	454,302
26 2014	19,756	1,144	73,597	226,296	320,793	97,148	417,941
27 2015	19,893	10,416	69,385	235,632	335,326	130,101	465,427
28 2016	21,932	14,447	64,533	261,781	362,693	151,626	514,319

資料：課税総括課調

Source: Taxation Management Division

(2) 「不動産等の譲受けの対価の支払調書」の提出内容の監査事績

(単位：件)

The statistics of audit on description of submitted "record of payment of compensation for real estate, etc."

(Number of cases)

区分 Type	提出者数 Number of submitters	監査対象者数 Number of submitters audited	非違のあった監査対象者 Number of audited submitters to be found inaccurate	非違のあった延枚数 Accumulated number of inaccurate returns	監査1件あたり非違枚数 Number of inaccurate returns per audit case	割合 Percentage	
						④/③	②/①
事務年度 Business year (July 1st through June 30th)	①	②	③	④	④/③	②/①	③/②
平成23年度 BY2011	49,786	5,863	3,986	195,508	49	11.8	68.0
24 2012	52,721	4,768	3,684	9,415	3	9.0	77.3
25 2013	55,845	4,601	3,536	9,968	3	8.2	76.9
26 2014	60,789	4,315	3,603	9,614	3	7.1	83.5
27 2015	64,364	4,502	3,538	37,309	11	7.0	78.6
28 2016	66,953	4,685	3,732	13,070	4	7.0	79.7

資料：課税総括課調

Source: Taxation Management Division

19-6 税務相談 Tax Consultation

(1) 税務相談室における相談等の受理状況 Statistics of reception of tax consultation

(単位：件)
(Number of cases)

区分 Type	所得税 Income tax	法人税 Corporation tax	資産税 Property tax	間接税 Indirect tax		通則・徴収 Tax collection	その他 Others	合計 Total	
				消費税 Consumption tax	その他 Others				
平成23年度	FY2011	2,737,853	262,860	842,393	121,918	179,958	264,413	891,014	外 Excluding 1,324
24	2012	2,649,376	258,018	873,888	133,715	163,489	252,255	673,521	1,282 5,300,409
25	2013	2,563,117	272,038	950,588	277,325	187,306	249,938	687,788	1,847 5,004,262
26	2014	2,596,065	284,026	997,001	212,248	236,187	270,878	689,509	1,770 5,188,100
27	2015	2,653,099	273,303	1,052,004	167,039	180,718	291,356	736,326	1,622 5,285,914
28	2016	2,858,435	237,121	985,672	150,206	160,409	310,686	980,338	1,985 5,353,845
(国税局別) By Regional Taxation Bureau									
札幌	Sapporo	187,027	9,255	49,000	6,639	7,349	14,171	54,282	327,723
仙台	Sendai	147,180	7,354	45,644	6,325	8,445	16,178	68,229	299,355
関東信越	Kanto Shinetsu	383,447	27,565	147,315	19,992	18,683	38,515	128,751	764,268
東京	Tokyo	792,417	110,247	313,886	58,860	55,868	105,189	321,924	1,758,391
金沢	Kanazawa	101,611	2,743	36,977	3,062	3,469	8,885	38,410	195,157
名古屋	Nagoya	338,658	23,411	111,357	14,415	14,596	26,758	77,510	606,705
大阪	Osaka	387,810	32,412	131,276	21,495	24,469	42,576	155,651	795,689
広島	Hiroshima	167,293	6,607	45,326	5,376	7,744	10,522	32,689	275,557
高松	Takamatsu	82,296	3,732	28,389	3,321	4,389	8,831	26,070	157,028
福岡	Fukuoka	148,751	7,615	43,090	5,965	8,393	21,844	39,479	275,137
熊本	Kumamoto	97,623	5,104	27,162	3,797	5,758	13,672	22,574	175,690
沖縄	Okinawa	24,322	1,076	6,250	959	1,246	3,545	14,769	52,167
庁	National Tax Agency	-	-	-	-	-	-	-	-
合計	Total	2,858,435	237,121	985,672	150,206	160,409	310,686	980,338	5,682,867

資料：税務相談官室調

(注) 外書は、苦情件数を示す。

Source: Tax Counsel Office

Note: Figures preceded by "Excluding" show the number of complaints.

(2) タックスアンサーの利用状況

(単位：件)

Statistics of use of "Tax Answer"

(Number of cases)

年度 Fiscal Year	タックスアンサーへのアクセス件数 Number of times "Tax Answer" was accessed	
平成23年度	FY2011	48,034,758
24	2012	53,338,045
25	2013	65,274,661
26	2014	72,898,589
27	2015	69,944,487
28	2016	74,939,758

資料：税務相談官室調

Source: Tax Counsel Office