

CONTENTS

From the Commissioner 1

I About the NTA 5

1 Organizational Philosophy of the NTA..... 5	(6) Results Evaluation(Evaluation of Policies) and improvement of tax administration..... 8
2 Concepts for management of tax administration 7	Column1 “Future Vision of Tax Administration” as envisioned by the NTA..... 8
(1) Enhancement of services for taxpayers 7	3 Overview of the national tax organization 9
(2) Promotion of administrative work efficiency and enhancement of organizational foundations..... 7	(1) National revenue and taxes 9
(3) Proper and fair taxation and collection and remedy for taxpayer rights..... 7	(2) NTA budget 9
(4) Proper management of liquor administration 7	(3) Organizational structure and number of personnel of the NTA 10
(5) Proper administration of services by Certified Public Tax Accountants (CPTAs) 8	

II Efforts for Enhancement of Services for Taxpayers and Efficiency of Tax Administration 11

1 Providing information, etc. 11	5 Efforts towards My Number System..... 22
(1) The NTA website 11	(1) Outline of My Number System..... 22
(2) Tax education 13	(2) Actions as the entity utilizing My Numbers and Corporate Numbers 23
(3) Lectures..... 14	(3) Promotion of popularization of My Number Card 24
(4) Briefings for taxpayers 14	(4) Actions as the entity assigning Corporate Numbers..... 24
(5) Tax consultation 15	6 Promoting digitalization of administrative services..... 25
(6) Advance inquiries..... 16	Column4 “Center-based system for Internal administrative tasks” 27
Column2 NTA’s response to the Covid-19 pandemic 16	7 Proper withholding tax system operation ... 28
2 e-Tax (Online national tax return filing and tax payment system) 17	8 Actions for the amended Consumption Tax Act ... 28
Column3 Measures for improving the convenience of e-Tax 18	(1) Storing eligible invoices is required for consumption tax (Invoice System)..... 28
3 Filing for tax return 19	(2) Measures for smooth and appropriate shifting of consumption taxes 28
(1) Promotion of filing by e-Tax at home 19	9 Cooperation with private organizations ... 29
(2) Response to diverse taxpayer needs 20	
4 Promotion of cashless payment 21	

III Proper and Fair Taxation and Collection 30

1 Promotion of proper and fair taxation 30	3 Addressing international transactions 38
(1) Priority matters addressed in the tax examinations 30	(1) Background 38
(2) Utilizing approaches other than field examinations 32	(2) Actions against the affluent class and corporations conducting cross-border transactions 38
(3) Data and Information 33	① Enhancement of information resources ... 38
(4) Criminal investigation 33	② Enhancement of human resources for examination 41
2 Ensuring tax payment 35	③ Reinforcement of global networks 42
(1) Establishment of voluntary tax payment..... 35	(3) Actions against the affluent class and corporations that conduct cross-border transactions 44
(2) Efforts to promote reduction of tax delinquency..... 35	4 Cooperation with foreign tax authorities ... 45
(3) The Office of Tax Collections Call Center..... 37	(1) Technical cooperation for developing countries... 45
(4) Public Auctions 37	(2) Other technical assistance..... 47
(5) Accurate and efficient management of claims and liabilities 38	(3) Cooperation among countries for tackling the challenges in tax administrations 47

IV Remedy for Taxpayer Rights 48

- (1) Request for re-examination 49
- (2) Request for reconsideration 49
- (3) Litigation 49
- (4) Trend in remedies for taxpayer rights 50

V Liquor Administration 51

- 1 Situation of Liquor Industry 51
 - (1) Situation of domestic market 51
 - (2) Situation of the Japan-made liquor exports 52
 - (3) Impact of the Covid-19 pandemic 52
- 2 Efforts of the NTA 52
 - (1) Efforts for cultivating sales channels and promoting exports 53
 - (2) Branding and promotion of sake brewery tourism 54
 - (3) International negotiations for abolition of customs duties, import restrictions, etc. 55
 - (4) Technological assistance 55
 - Column5 Initiatives to realize the registration of sake, shochu, awamori, etc. as the UNESCO Intangible Cultural Heritage ... 55
 - (5) Measures for small and medium enterprises ... 57
 - (6) Establishment of a fair trading environment of liquor ... 57
 - (7) Response to social demands 57

VI Ensuring Proper Administration of Services by CPTAs 58

- 1 Services and roles of CPTAs 58
- 2 Coordination and cooperation with CPTAs' Associations, etc. 58
 - (1) Promotion of the document attached by CPTAs 58
 - (2) Promotion of e-Tax usage 59
- 3 Appropriate guidance for and supervision of CPTAs 59

VII Results Evaluation (Evaluation of Policies) 60

- (1) The purpose of Results Evaluation 60
- (2) The NTA's missions and assignment and the structure of results evaluation targets 60
- (3) Evaluation method for Results Targets, etc. and evaluation results 61

VIII Statistics 62

- Tax revenues and budget 62
- Tax returns and taxation 62
- Tax examinations 63
- International taxation 64
- Delinquency 64
- Criminal investigation 64
- Remedy for taxpayer rights 65
- Tax consultations 65

※The fiscal year ranges from April 1 through March 31 of the following year (i.e. fiscal year 2021: April 1, 2021 to March 31, 2022), while the operation year is from July 1 through June 30 of the following year (i.e. operation year 2021: July 1, 2021 to June 30, 2022).