

From the Commissioner



The NTA's mission is to "Help taxpayers properly and smoothly fulfill their tax duties." To fulfill this mission, the NTA is first of all working to provide excellent services, so taxpayers can carry out "simple, convenient and smooth" filings and payments.

This especially applies to e-Tax (online national tax return filing and tax payment system), and the use of e-Tax reached approximately half the total individual and corporation tax return filings in FY2011. This year, the NTA will continue to work proactively on further promoting and establishing e-Tax, based on the new "Business Process Reengineering Plan" that incorporates perspectives of improved user convenience and efficient administrative management, as well as percentage of online use.

Secondly, the NTA is working toward proper examinations and collections, while protecting taxpayer rights and interests.

Recent revisions to the Act on General Rules for National Taxes reflect the needs for transparent tax examination procedures and enhanced foreseeability for taxpayers, and all tax examinations will be conducted in compliance with the prescribed tax examination procedures, where appending of the reasons are required for all adverse dispositions and disapproval of applications from January 2013. The NTA will work on proper and smooth tax administration based on the purpose and content of this law revision.

In conducting tax examinations, we will strictly respond to large and vicious fraudulent cases, as well as proactively respond to important issues such as the

affluent class, non-filing of returns, and internationalization in order to meet with changes in society and the economy. We are also promoting international information exchange based on tax treaties to cope with international tax avoidance cases. We are also taking measures to encourage large corporations to enhance their corporate governance in tax matters.

Thirdly, to gain the people's understanding and trust, we hope to provide easy-to-understand information on the NTA's creation and implementation of effective plans for issues the national tax authorities should work on, about policy initiatives and various measures, and on evaluation and verification of the results of their implementation through websites, press releases, the NTA report (annual report), performance assessment, etc. We will work on improving tax administration, based on evaluation and verification of the results of implementation of various measures.

The NTA hopes to gain and maintain the people's trust in tax administration by promoting and maintaining high-quality tax administration in various aspects.

Based on this thinking, the "National Tax Agency Report 2012" was created to provide easy-to-understand explanations of the activities of the NTA. We hope it helps deepen understanding amongst the people.

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