

From the Commissioner



The NTA's mission is to "Help taxpayers properly and smoothly fulfill their tax duties." To fulfill this mission, the NTA has so far engaged in various measures.

First of all, from the standpoint of taxpayer services, the NTA has taken steps to improve the filings and payments methods that are more convenient for taxpayers by utilizing ICT, including online national tax return filing and tax payment system (e-Tax).

This especially applies to e-Tax, and the use of e-Tax is steadily expanding with the support of the parties concerned. The NTA will continue to work proactively on further promoting and establishing e-Tax, based on the "Business Process Reengineering Plan" that incorporates perspectives of improved user convenience and efficient administrative management.

Secondly, in conducting proper examinations and collections, we have strictly responded to large and vicious fraudulent cases, as well as proactively responded to the affluent class and internationalization in order to meet with changes in society and the economy, while protecting taxpayers' interests.

We are also promoting international information exchange based on tax treaties to cope with international tax avoidance cases. We are also taking measures to encourage large enterprises to enhance their corporate governance in tax administration.

Furthermore, the NTA hopes to respond properly to the important systemic revisions in the tax administration such as the Revision of Act on General Rules

for National Taxes, implemented in January this year, the Revision of Consumption Tax Act, and the introduction of the number system.

I consider it is important that taxpayers make filings and payments with understanding and trust toward us, and hope to promote a “tax administration that responds to the public trust” through different efforts as above.

To gain taxpayers’ understanding of tax administration, I also consider it is important to “improve the external communication.”

We have so far done our best to provide easy-to-understand information on the NTA’s creation and implementation of effective plans for various issues, measures, policy initiatives and on evaluation and verification of the results of their implementation through websites, press releases, etc.

“The National Tax Agency Report” (annual report) is one of such efforts and describes the NTA’s activities of the past year, including the topics of the year in clearly understandable terms.

“The National Tax Agency Report 2013” provides easy-to-understand explanations of the NTA’s activities, sometimes using statistic data etc. as in the past issues.

We hope this report helps deepen your understanding.

September 2013

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